2022 ESG highlights

Financial highlights

<table>
<thead>
<tr>
<th>$1.8Bn</th>
<th>$1.92</th>
<th>18.3%</th>
<th>9.1%</th>
</tr>
</thead>
<tbody>
<tr>
<td>net income²</td>
<td>diluted earnings per share</td>
<td>return on average tangible common equity</td>
<td>common equity tier 1</td>
</tr>
</tbody>
</table>

Climate Stewardship

$5Bn
of new capital deployed in 2022 to support a low carbon economy³

- ~$1 billion raised through green, social, and sustainable bond offerings in 2022
- $500 million in consumer residential solar loans in 2022
- Launched a new ESG Money Market Deposit Account (MMDA) for commercial clients
- Reduced internal and external printing by 4 million pages

39%
REDUCTION
in scope 1 and scope 2 greenhouse gas (GHG) emissions compared to our 2016 baseline

Communities

$6.3Bn
invested in our communities in 2022

- $4.7Bn investments in affordable housing
- $1.2Bn in mortgage lending to low- and moderate-income (LMI) individuals or in LMI communities
- $366.5MM in small business lending in LMI communities
- $452.2MM in transformational philanthropic investments, including $6MM in charitable contributions made through Key employee programs
- ~90,000 hours of community service hours by teammates

Diversity, equity, and inclusion

- 12% of qualified spend with diverse suppliers
- Achieved early our 5-year public commitment to increase People of Color (POC) representation by 25% at our senior leadership ranks by 2025 in 18 months, increasing representation by 36%
- Board diversity
  - 46% diverse
  - 31% women
  - 23% racially or ethnically diverse
- Hosted seven speaker sessions on social justice and racial equity for teammates

Teammates

- $10.9MM invested in our teammates’ development
- 735,125 hours of formal learning programs and courses
- 20% of our teammates belong to at least one of our 12 employee resource groups

Recognition

13X | Top 50 Companies for Diversity by DiversityInc

9X | Community Minded Companies by Civic 50

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¹ As of December 31, 2022.
² Net income and earnings per share from continuing operations attributable to Key Common Shareholders.
³ KeyBanc Capital Markets as lead financier.