




# Meet Your Upgraded Key Private Bank Statement.

We've created a new design that's even easier to read, so you can effortlessly keep track of your finances every month. To make the information more streamlined for you, the new statement focuses only on your deposit accounts, like checking and savings. Statements for your other accounts will come separately. Take a look at what's changed:

**1 Consolidated Account Summary**  
This is a summary of your statement so you can easily see your deposit accounts at a glance. Consolidated totals for beginning balance, ending balance, and the change in balance are listed for each type of account.


**2 Account Updates**  
If there's an important update such as a change in terms or fees, this section will alert you and tell you which page to read. Some months we may not have new information to share, but be sure to read this section when you see it.

**3 Contact Us**  
This is where you'll always be able to find convenient ways to contact us. We're here to help!




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John D. Sample  
6021 Connection Dr.  
Cleveland, OH 44104

Key Private Bank  
P.O. Box 93885  
Cleveland, OH 44101



534-610



**Key Account Name**  
Month XX, XXXX to Month XX, XXXX

**1 Consolidated Account Summary**

	Beginning Balance XX/XX	Ending Balance XX/XX	Change in Balance
Deposit Accounts			
Checking	\$XXX,XXX.XX	\$XXX,XXX.XX	\$XX,XXX.XX
<i>For your convenience, we have included all your deposit accounts.</i>			
Savings	\$XXX,XXX.XX	\$XXX,XXX.XX	\$XX,XXX.XX
KeyBank CD	\$XXX,XXX.XX	\$XXX,XXX.XX	\$XX,XXX.XX
KeyBank HSA	\$XXX,XXX.XX	\$XXX,XXX.XX	\$XX,XXX.XX
KeyBank IRA	\$XXX,XXX.XX	\$XXX,XXX.XX	\$XX,XXX.XX
<b>Total Deposit Accounts</b>	<b>\$XXX,XXX.XX</b>	<b>\$XXX,XXX.XX</b>	<b>\$XX,XXX.XX</b>
<hr/>			
Cash Reserve Credit Balance on Month XX, XXXX			\$X.XX
Cash Reserve Credit Limit			\$XX,XXX.XX
<i>See page X for Cash Reserve Credit details.</i>			

**2** Make sure you read the **Account Updates** section on page X of this statement to find out important information about your accounts.

For your convenience, we have included all your deposit accounts on this statement.

**3**

**Key Private Bank Client Services:**  
1-877-634-2968  
For clients using a TDD/TTY device, please call 1-800-539-8336

**Sign On or Enroll in Online and Mobile Banking:**  
key.com/kpb

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Page 1 of X



## 4 Account Summary

This is the individual statement summary for each of your accounts. From beginning balance, to deposits, interest, withdrawals, fees and ending balance, here is where you'll get a quick snapshot of your account's activity for the statement cycle.

## 5 Transactional Details

Here's where you'll find your detailed activity for the month. We've organized and enhanced it so you can track your individual transactions for each account with no trouble at all.

## 6 Fees and Charges

We've made it easier than ever to see fees or charges to your account. If we've refunded a fee, here is where you'll see it listed. We've also included tips to help you avoid fees in the future.

## 7 Account Updates

Should we have new or important information about your account to share, this is where you can get the details. There will be a special note on the front page alerting you about this information and telling you where to find it.

## 8 Disclosures

This is where you'll find additional required information about your account, plus some ways to contact us if you need to talk about it.

**[PRODUCT NAME]**  
 Account held by John D. Sample  
 Account number ending in XXXX

### 4 Account Summary

Beginning Balance on Month XX, XXXX	\$XXX,XXX.XX
<b>Deposits (Money In)</b>	
Deposits	\$X,XXX.XX
Interest	\$X.XX
Fees and Charges Refunded	\$X.XX
<b>Withdrawals (Money Out)</b>	
Withdrawals	-\$X,XXX.XX
Checks	-\$X,XXX.XX
Fees and Charges	-\$XXX.XX
Withholding	-\$X.XX
<b>Ending Balance on Month XX, XXXX</b>	<b>\$XX,XXX.XX</b>
Number of Days This Statement Cycle	XX
Federal and State Interest Withheld This Statement	\$X.XX
Federal and State Interest Withheld Year-to-Date	\$X.XX

Sweep

### 5 Deposits

Date	Description	Amount
XX/XX	Direct Deposit Pers Benefits Pers Check	\$X,XXX.XX
XX/XX	Deposit Branch 0091 Oregon	\$XXX.XX
XX/XX	Direct Deposit SSA Treas 310 Soc Sec	\$X,XXX.XX
XX/XX	Interest Payment	\$X.XX
<b>Total Deposits</b>		<b>\$X,XXX.XX</b>

### Withdrawals

Date	Description	Amount
XX/XX	ATM 1234 Portland, OR	\$XX.XX
XX/XX	ATM 1234 Portland, OR	\$XX.XX
XX/XX	ATM 1234 Portland, OR	\$XX.XX
<b>Total Debit/ATM Withdrawals</b>		<b>-\$XXX.XX</b>

### 6 [PRODUCT NAME] (continued)

#### SERVICE FEES AND CHARGES

Date	Service	Charge	Refund	Number of Charges/Refunds	Total for this period
XX/XX	Maintenance Service Charge	\$XX.XX		X	\$XX.XX
XX/XX	Foreign Country ATM Fee	\$X.XX		X	\$X.XX
XX/XX	Recurring Overdraft Service Charge	\$XX.XX		X	\$XX.XX
XX/XX	Inactive Fee	\$X.XX		X	\$X.XX
XX/XX	Other Banks ATM Surcharge Credit		\$X.XX	X	\$X.XX
<b>Total All Fees and Charges for This Statement Period</b>					<b>-\$XXX.XX</b>

**Here are some things you can do to avoid future Fees and Charges:**

- **Maintenance Service Charge:**
  - Maintain a total balance of \$25,000 or more in any combination of your KeyBank accounts (excludes Mortgage balance).
  - Have a KeyBank mortgage with automatic payment deductions of \$500 or more from your Key Privilege Checking Account every month.
- **Recurring Overdraft Service Charge:** Bring your account balance to a positive amount within 5 business days and have it remain positive through the close of the business day.
- **Inactive Fee** (do one of the following):
  - Make a deposit or withdrawal at least every 3 months.
  - Maintain a balance of \$5,000 or more. (You currently have an account balance of \$XX,XXX.XX.)

### Stop Payments

To cancel a stop payment, please notify us before the expiration date shown.

Amount	Stop Payment Issued	Stop Payment Expires
		XX/XX/XX

### 7 Account Updates

Read this section to discover any changes that may affect your account now, or in the future.  
 Questions? Call the number on this statement, visit your local branch or contact your banker.

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### 8 INFORMATION ABOUT YOUR CHECKING ACCOUNT

#### Consumer Account Disclosures

The following disclosures apply only to accounts covered by the Federal Truth-in-Lending Act or the Federal Electronic Funds Transfer Act, as amended, or similar state laws.

**IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS:**  
 If you think your statement or receipt is wrong or need more information about a transfer listed, please call the phone number on the first page of this statement, or write us at **KeyBank Customer Disputes, NY-31-55-0228, 555 Patroon Creek Blvd., Albany, NY 12205**.

- Give us your name and account number
- Describe the error or transfer in question, and explain why you believe it is an error or why you need more information
- Tell us the dollar amount

We must hear from you no later than 60 days after we sent the first statement where the problem or error appeared. We will investigate your complaint and correct any error promptly. If we take more than 10 business days, we will credit your Account for the amount you think is in error, so you will have use of the money during the time it takes us to complete our investigation.

For general questions about your account, call us at:  
**1-800-KEY2YOU® (1-800-539-2968)**  
TTY device, please call 1-800-539-9326