Maintenance Service Charge

$ 25.00 Monthly Maintenance Service Charge

Avoid a Maintenance Service Charge: Do one of the following during each statement cycle. You can find your specific statement cycle dates listed on both your paper and online statements.

- Maintain a total balance of $15,000 or more in any combination of your accounts
- Have direct deposits that total at least $5,000 or more during each statement cycle
- Be a Key@Work® program member and have direct deposits that total at least $3,000 or more during each statement cycle

ATM Transactions

No fee KeyBank ATMs and Allpoint ATMs provide access to over 40,000 surcharge-free ATMs nationwide.

No fee Printed Mini-Statement when you request your account balance.

No fee Non-KeyBank ATMs. There is no KeyBank fee if you use another bank’s ATM. There may, however, be a fee charged by the ATM’s operator. This fee, as well as any additional non-KeyBank charges or surcharges, will be included with the total withdrawal transaction amount. If you use your KeyBank Debit Mastercard® you will receive a refund of the first two ATM surcharges, up to $6.00 per month, of other bank’s ATM cash withdrawal surcharges. This refund will be posted at the end of the month on your statement.

Avoid ATM Fees: Use your KeyBank Debit Mastercard® at a KeyBank or Allpoint ATM. For nearby KeyBank or Allpoint ATM locations, go to key.com/locations.

No fee International ATMs per ATM withdrawal or balance inquiry outside of the U.S.

Overdraft and Returned Items

Overdrafts occur when there isn’t enough money available in your account, and a transaction (such as a payment or purchase you make) goes through anyway, resulting in a negative balance. As a courtesy, we provide our clients the Key Coverage Zone® – as long as your end of day overdraft balance is $20 or less, you will not be charged any KeyBank overdraft fees. If you’re overdrawn by more than $20, you may incur two types of fees:

$ 20.00 Overdraft Item (OD) Charge will apply to each item we pay when your end of day overdraft balance is greater than $20 or beyond the Key Coverage Zone. This fee is charged per transaction (up to the daily and monthly limit). It appears on your statement as Overdraft Item Charge.

$ 20.00 Recurring Overdraft Service Charge charged when your account remains overdrawn by more than $20 for five consecutive business days. This fee is charged once per consecutive overdraft period. The period ends when your account regains a positive balance or is in the Key Coverage Zone. It appears on your statement as Recurring Overdraft Service Charge.

Returned Items: Sometimes, a transaction will be declined because it exceeds your available balance – this is considered a returned item instead of an overdraft. We charge fees for overdrafts but not for returned items.
Overdraft and Returned Items (continued)

Avoid Overdrafts and Fees

- **Know your balance before you spend.** Check your account balance in online or mobile banking before making a purchase or payment.
- **Set up Account Alerts in online or mobile banking.** Receive texts or emails when your balance drops below a specified amount.²
- **Get a safety net with Overdraft Protection.** Link your checking account to another KeyBank account (such as a savings account, credit card, or line of credit) and automatically transfer funds to cover any overdraft transactions.³
- **Schedule a Key Financial Wellness Review®** to discuss other options and make sure you are in the checking account that best suits your needs.
- **Visit key.com/odinfo** to learn more about overdrafts and how to avoid them.

Know How and When Transactions Post to Your Account: Deposits are posted first, then withdrawals. Please keep in mind that funds you deposit may not be available for immediate use. See your Funds Availability Policy for complete information.

- Transactions you make before the cutoff times each business day will be processed that same day.
- Transactions you make after the cutoff times or on weekends and legal holidays will be processed the next business day.

Cutoff Times for Deposits and Withdrawals:

- **Branch –** At the time of closing
- **ATM, debit card PIN/POS, telephone, and online banking – 7:00 p.m. local time based on the state where you opened your Account**
- **Mobile –** 11:00 p.m. ET
- **Zelle® –** 7:00 p.m. ET

Additional Fees

<table>
<thead>
<tr>
<th>Fee Type</th>
<th>Amount</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Statement Charge</td>
<td>No fee</td>
<td>receive a paper statement every month</td>
</tr>
<tr>
<td>Statement Charge</td>
<td>No fee</td>
<td>receive a statement monthly with images of the front of your checks</td>
</tr>
<tr>
<td><strong>Statement Tip:</strong></td>
<td></td>
<td>Instead of receiving a paper statement every month, you can enroll to receive electronic statements. Visit key.com/onlinebanking to enroll.</td>
</tr>
<tr>
<td>Wire Transfers Incoming</td>
<td>$ 30.00</td>
<td>domestic and international</td>
</tr>
<tr>
<td>Wire Transfer Domestic Outgoing</td>
<td>$ 45.00</td>
<td></td>
</tr>
<tr>
<td>Wire Transfer International Outgoing</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Wire Transfer Tip:</strong></td>
<td></td>
<td>You will receive one (1) free domestic or international outgoing Fedwire® per month</td>
</tr>
<tr>
<td>Debit Card Replacement, Standard Delivery</td>
<td>$ 25.00</td>
<td>receive card 3 – 5 business days with Standard Processing</td>
</tr>
<tr>
<td>Debit Card Replacement, Rush Delivery</td>
<td>$ 25.00</td>
<td>receive card 2 – 3 business days with Express Processing</td>
</tr>
<tr>
<td>Debit Card Foreign Transaction Fee</td>
<td>3 %</td>
<td>on international purchases. This fee is a percentage of the transaction amount and will be included in the transaction total.</td>
</tr>
<tr>
<td>Immediate FundsSM Transaction Fee</td>
<td>2 %</td>
<td>on eligible mobile check deposits. This fee is a percentage of the deposit amount and will be deducted from your account balance. Minimum fee is $2.00.⁴</td>
</tr>
<tr>
<td>Stop Payment Charge</td>
<td>$ 34.00</td>
<td>when you request KeyBank cancel a payment which has already been made</td>
</tr>
<tr>
<td>Official Bank Check</td>
<td>No fee</td>
<td>for each purchased</td>
</tr>
<tr>
<td>Money Order</td>
<td>No fee</td>
<td>for each purchased</td>
</tr>
</tbody>
</table>

¹ For more information about which accounts can be combined and how balances are combined, see your Key Select Checking Account agreement.
² Message and data rates may apply.
³ All credit products are subject to credit approval.
⁴ Immediate Funds processing will appear as an option for eligible mobile deposits. You may opt for Standard Deposit at no charge and your money will be deposited as according to standard processing times. Immediate Funds requests made after 11:00pm ET will have immediate funds availability for ATM withdrawal and point-of-sale transactions. However, it will take until the next business day for the funds to be available to cover overdrafts and other types of transactions.

Fees listed are current as of 5/12/2023 and are subject to change. ©2023 KeyCorp. All rights reserved. KeyBank Member FDIC. 230519-2087818