



2021 ESG HIGHLIGHTS

Financial highlights¹

\$2.6B

NET INCOME

\$2.62

DILUTED EARNINGS
per share

19.4%

RETURN
on average tangible
common equity

9.5%

COMMON
EQUITY TIER 1

As of December 31, 2021

¹Net income and earnings per share from continuing operations attributable to Key Common Shareholders

²KeyBanc Capital Markets as lead arranger

Communities

- **\$6.9 billion** invested in communities through our National Community Benefits Plan
- **\$4.1 billion** investments in affordable housing
- **\$2.0 billion** in mortgage lending to LMI individuals or in LMI communities
- **\$832.9 million** in small business lending in LMI communities
- **\$33.8 million** in transformational philanthropic investments, including **\$2.1 million** in charitable contributions made through Key employee programs
- **26,860+ hours** of community service hours by Key teammates in 2021

Diversity, equity, and inclusion

- **Board diversity**
 - **46% diverse**
 - **31% women**
 - **23% racially or ethnically diverse**
- On track to deliver **25%** increase in POC representation by 2025 and **50%** increase by 2030
- **8%** of qualified spend with diverse suppliers
- Hosted nine speaker sessions on social justice and racial equity for teammates
- **97%** of employees completed our Building Bridges Diversity, Equity, and Inclusion training

Teammates

- **\$12.5 million** invested in our teammates' development
- **580,000 hours** of formal learning programs and courses
- **58%** of our teammates belong to at least one of our 12 employee resource groups

Sustainable operations

- **\$13.5 billion** committed to renewable energy projects since 2007.² Since inception, facilitated **\$52.5 billion** of financings in the bank debt market.
- **~\$2.4 billion** raised through green, social, and sustainable bond offerings in 2021
- **\$403.6 million** in residential solar loans in 2021
- Reduced internal and external printing by **50 million pages**
- **30.8%** reduction in scope 1 and 2 GHG emissions compared to our 2016 baseline
- For the second year in a row, named a **'2021 Supplier Engagement Leader'** by CDP

Recognition

- **12X** Top 50 Companies for Diversity by DiversityInc
- **8X** Community Minded Companies by Civic 50