



WE SPECIALIZE IN MEDICAL CERTAINTY

Through the KeyCorp Medical Plan, you have an exclusive membership to 2nd.MD, a virtual expert medical consultation and navigation service. We connect you with a board-certified, elite specialist for a virtual expert medical consultation via phone or video from the comfort of home.

2nd.MD specializes in medical certainty by providing access to elite specialists for questions about:

- Disease, cancer or chronic condition
- Surgery or procedure
- Medications and treatment plans

If you are a good candidate for an expert medical consultation, 2nd.MD's caring and compassionate Health Advocates may reach out via phone, email, or text.

WHO IS ELIGIBLE?

2nd.MD is confidential, fast and no cost to you and your family members covered by the KeyCorp Medical Plan.

GET STARTED TODAY

Call at **1.866.269.3534**

Visit **www.2nd.MD/keycorp**

or download our **2nd.MD app**



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HOW IT WORKS: 3 Simple Steps

1. ACTIVATE YOUR ACCOUNT AND REQUEST A CONSULT

Visit www.2nd.MD/keycorp, download our app or call us at 1.866.269.3534

2. SPEAK WITH A NURSE

Just explain your medical issues and an experienced nurse will handle the rest, including collecting medical records and connecting you with a leading specialist who is an expert in your condition.

3. CONSULT WITH A LEADING SPECIALIST

Get information about your diagnosis, treatment plan and next steps in care from a nationally recognized specialist. Consult via video or phone at a time that works best for you, including evenings and weekends!

AFTER YOUR CONSULTATION

You'll receive a written summary of your consultation so you're prepared for a conversation with your treating doctor or we can refer you to another in-network doctor in your area.

98%

of users would recommend 2nd.MD to family or friends*

85%

of 2nd.MD consults result in improved treatment plans*

35%

of 2nd.MD consults lead to an alternate diagnosis*